



Coronavirus (COVID-19) Update and NCCAOM Applicants

June 3, 2020

Dear Applicants,

Dealing with the unforeseen challenges caused by the COVID-19 pandemic has taken a significant toll on people all across the world, and we want to assure you that the NCCAOM continues to work at full capacity to resolve all issues, answer all questions, and provide guidance to applicants and candidates during this troubling time. Adaptive (year-round) Exam Administration begun on May 18 providing all candidates with much needed flexibility to go through the testing phase as quickly as possible. As more and more states now are slowly opening back up for business, Pearson Vue testing center's capacity is changing daily but still remains limited due to social distancing precautions and varies by location.

Tips to consider when scheduling your NCCAOM exam(s):

- You must call the Pearson Vue customer service line at (888) 235-7649 for assistance to schedule your exam(s) or you may log into your Pearson Vue online account to view the testing availability. **Calling local testing centers will not help you with scheduling.**
- When scheduling exam(s), consider widening your search radius to include nearby cities/towns. The availability varies by location. Expanding your search may help find earlier availability.
- When scheduling exam(s), consider widening your search criteria to include neighboring states, as states continue to open daily.
- You may schedule your exams for first available date and keep checking back regularly to see if there is an earlier availability, it is easier to reschedule than to schedule a new exam.

As the NCCAOM continues to monitor the pandemic effects on states and communities, we will keep providing updates on any changes that arise as soon as possible.

Sincerely,
*National Certification Commission
for Acupuncture and Oriental Medicine*