



## Coronavirus (COVID-19) Update and NCCAOM Applicants

March 17, 2020

Dear Applicants,

The COVID-19 situation is especially troubling with significant consequences across all sectors of society. Aggressive and preventative measures are being taken to protect our individual and collective health. This is an unprecedented situation which requires many of us to adjust our normal practices.

NCCAOM is closely monitoring the impact and spread of the coronavirus in the U.S. and abroad. NCCAOM's headquarters and operations remain unaffected by the COVID-19 outbreak as we have moved to a 100% remote (paperless) environment. We are constantly evaluating the situation with news from the [Center for Disease Control \(CDC\)](#), [World Health Organization \(WHO\)](#) and other government sources and will provide updates as the situation evolves.

We understand the impact this may have on candidates preparing to take the national certification exams. Our [application processing times](#) may be slightly affected by COVID-19 outbreak but we are committed to maintaining the operations of all our services as smoothly and efficiently as possible during this critical time. Exam results for the January 2020 Linear Exam Administration have been posted to applicant's Online Portal [here](#).

[Pearson VUE](#), our test administration vendor, is evaluating test center closures very closely, particularly in countries greatly affected by the virus where we administer our exams to include China, South Korea, Japan, and Italy. They are constantly monitoring specific government actions, to assess whether there will be any closures and its impact on our candidates. Pearson VUE continues to post test center status reports [here](#). NCCAOM is continuously working with Pearson VUE on available options if government regulations prevent or reduce the availability of examination center locations for April - May 2020 Linear Exam Administration.

If your NCCAOM certification has been completed and you have become certified, please note, that there may be a slight delay in receiving your Wall certificate and wallet size ID card due to a possible closures of our printing vendor.

Stay tuned for our further announcements as the COVID-19 situation is constantly changing. If you have any questions, call (888) 381-1140 or email [covid19alerts@thenccaom.org](mailto:covid19alerts@thenccaom.org). Please visit the [NCCAOM COVID-19 Hub](#) for the latest updates.

Sincerely,  
*National Certification Commission  
for Acupuncture and Oriental Medicine*