



NCCAOM
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NCCAOM Diplomat E-News You Can Use: Spring 2022

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Message From the NCCAOM Board Chair and CEO



Spring is often the most celebrated season, not only for its beauty, but for providing the opportunity to rejuvenate our goals, build new relationships and invest in innovative growth. This Spring, we are also celebrating a milestone year for the NCCAOM and the profession of acupuncture and herbal medicine – 2022 marks the 40th Anniversary of the NCCAOM's incorporation. We share this anniversary with our profession's accrediting body, the [Accreditation Commission for Acupuncture and Herbal](#)

[Medicine](#) and the [Council of Colleges for Acupuncture and Herbal Medicine \(CCAHM\)](#). Throughout this memorable year, we will focus on how achievements of the past will help us continue to make progress for the future. We have accomplished so much together, but we still have work to do, especially in the areas of promoting and advocating for our profession.

While we celebrate this milestone year, it is important to note that the circumstances and challenges of the past two years have further emphasized the need to prioritize what is most important for our constituents and let go of what does not have a strong impact for our community or our organization. As a national certification body, this means we not only place special emphasis on reviewing and auditing all our certification, exam and governance policies and procedures, but also ensuring that we are listening to our valued NCCAOM Board Certified Acupuncturists. Many of you had expressed through our [Diplomate Satisfaction Survey results](#) that investing in advocacy and public education should be a priority for the NCCAOM. As a 501c(6) nonprofit organization, this is exactly what we have put in motion by our collaboration with the [American Society for Acupuncturists \(ASA\)](#) through our advocacy campaign to bring greater recognition to our NCCAOM National Board-Certified Acupuncturists™ in the federal arena. You will have an opportunity to read more about our collaborative advocacy campaign achievements in our [Government Relations Update article](#).

As we advocate to bring greater awareness to our medicine, we are tirelessly working to make your recertification process smoother and more efficient. We have received more positive comments from our Diplomates than any previous Diplomate Satisfaction Survey regarding the recertification application process. Reduction of application time from 4-6 weeks to one week was one of the highlights of the new and improved NCCAOM Recertification portal. We would love to hear from you about your recertification experience. Send us an email at publicrelations@thenccaom.org.

As part of our goal to remove any unnecessary restrictions from our certification and recertification policies and processes, while maintaining our accreditation, we launched the NCCAOM Reinstatement Route for former Diplomates who wish to come back to active status back in 2019. Hundreds of former Diplomates took advantage of this route, which does not require an examination, to become actively certified with NCCAOM. As part of our accreditation requirements, we will be changing this temporary reinstatement route to a permanent one on July 1, 2022, and we encourage former Diplomates to apply for the route before new requirements are added. NCCAOM certification is required as a national standard in 46 states plus the District of Columbia as a prerequisite for state licensure as well as the

federal agencies such as the Dept. of Veterans Affairs and many third-party payors. Our staff has provided a helpful article with additional information about this route on page the New [NCCAOM Reinstatement Route page](#).

The NCCAOM Board of Commissioners and staff are also excited to welcome our newest Commissioner, Dr. Steven Rosenblatt, MD, PhD, Dipl. Ac. And Dipl. OM (NCCAOM)[®], L.Ac.

Dr. Rosenblatt is both a licensed acupuncturist and Medical Doctors in California and Hawaii.

His vast experience and decades of contribution to the acupuncture and herbal medicine community will be an incredible asset to the NCCAOM. You can read more about Dr. Rosenblatt's impressive background in this newsletter.

We also wish to express our gratitude to Dr. Zonglan Xu, OMD, Dipl. OM (NCCAOM)[®], L.Ac. from Florida who dedicated nine years to the NCCAOM Board as Commissioner and many more years as an NCCAOM exam subject-matter expert. Dr. XU finished her term on the Board of Commissioners in March 2022.

The NCCAOM will continue to search for qualified NCCAOM National Board-Certified Acupuncturists[™] to serve on the Board for 2023. Interested applicants can apply directly via the NCCAOM portal with a new and improved all digital [application process](#). We are strongly committed to provide equal opportunity and access for all qualified candidates to serve on the Board, and we strongly believe that diversity in our profession should be reflected in our Board. For a review of current BOC members please visit [Governance | NCCAOM](#).

Looking into the future, the NCCAOM will remain committed to providing you with exceptional customer service, as evidenced by our recent [Diplomate Satisfaction Survey](#), and to living by our core values adopted at our June 2020 Board meeting. We are excited about the journey that lies ahead for the NCCAOM and our profession, and we thank you for the opportunity to serve. Happy Spring and 40th Anniversary!

**Iman Majd, MD, MS, EAMP/L.Ac., Dip. ABFM,
ABoIM, Dipl. Ac. (NCCAOM)[®], DABMA
Board Chair**

**Mina Larson, M.S., MBA, CAE
NCCAOM CEO**

NCCAOM Board of Commissioners Update:

**New Commissioner: Dr. Steven L. Rosenblatt,
M.D., PhD, Dipl. O.M. (NCCAOM)[®], L.Ac.**



Steven L. Rosenblatt, M.D., PhD, Dipl. O.M. (NCCAOM)[®], L.Ac., is licensed as a medical doctor in California and Hawaii. He trained in Family Practice at Kaiser Hospital, Riverside, California and is currently board certified in Urgent Care Medicine.

The NCCAOM is pleased to welcome Dr. Steven L. Rosenblatt as Commissioner on the NCCAOM Board of Commissioners.

Dr. Rosenblatt graduated with a PhD in research from UCLA (Dissertation entitled, “The Electrophysiological Correlates of Acupuncture Points”) and then attended the prestigious Hong Kong Acupuncture College, under the direction of Dr. James Tin-Yau So. He was one of the first Westerners licensed to practice Acupuncture in the U.S., with license number 8 in the State of Oregon.

Dr. Rosenblatt was the Founder and past President of the California Acupuncture College.

He was also the co-founder and Clinical Director of the UCLA Acupuncture Clinic.

Dr. Rosenblatt also served for 6 years as a commissioner on the national Accreditation Commission for Acupuncture and Oriental Medicine (ACAAM), which conferred national accreditation on the Acupuncture and Oriental Medicine schools in North America.

Currently holding a Diplomate designation in both acupuncture and Oriental medicine (Dipl. Ac. (NCCAOM)[®] and Dipl. OM (NCCAOM)[®]) Dr. Rosenblatt has just begun his first term as an NCCAOM Board Commissioner.

He is the author of several research articles and the best-selling book “The Starch Blocker Diet” published by HarperCollins. His most recent book “The Birth of Acupuncture in America: The White Crane’s Gift” was published by Balboa Books (October 2016).

Dr. Rosenblatt is a nationally recognized leader in the field of Integrative Medicine and his major interest is the utilization of dynamic clinical models to enhance the healthcare delivery system in the US. He maintains a busy clinical practice combining Family Practice medicine and complementary modalities at his office in West Los Angeles and at his clinical practice on the Kohala Coast of the Big Island in Hawaii. He is currently on staff at Saint John’s Health Center in Santa Monica.

NCCAOM Call for Nominations for Professional Member Commissioners

The NCCAOM Board of Commissioners is a diverse body of volunteers committed to the advancement of our profession and public safety through the certification of our Diplomates. The NCCAOM is inviting nominees for Professional Member positions to the Board of Commissioners for service commencing February 2023.

For details on BOC Member Position and application instructions [click here](#).

NOTICE: Recruiting Now for 2022 NCCAOM Examination Content Development Committees

In 2022, we are recruiting NCCAOM Diplomates to serve on the Examination Content Development Committees for Acupuncture with Point Location, Biomedicine, Chinese Herbology, or Foundations of Oriental Medicine. We encourage interested candidates to apply as soon as possible as we are planning our summer meetings and will continue to recruit throughout the year.

Interested candidates can apply directly via their NCCAOM Diplomate account through the [NCCAOM Portal](#).

For more details on SME position and application instructions, please [click here](#).

**Retiring Commissioner: Zonglan Xu, MD (China),
Dipl. O.M. (NCCAOM)[®] (NCCAOM Board Commissioners 2011-2022)**



Zonglan Xu, MD (China), Dipl. O.M. (NCCAOM)[®], joined the NCCAOM Board of Commissioners as a Public Member in February 2011. She served the NCCAOM on not only the Board of Commissioners but also volunteered for the NCCAOM Exam Development Committee (EDC).

Dr. Xu's colleagues have remarked about her extraordinary contributions and leadership the EDC in maintaining NCCAOM examination's high standards. Dr. Xu's fellow commissioners also noted her rare combination of esteemed medical knowledge, solid policy expertise, and astute professionalism.

The NCCAOM Board of Commissioners, Staff, and Volunteers would like to wish Dr. Zonglan Xu all the best in retirement, and many thanks for her years of service.

**NCCAOM Board Chair Dr. Iman Majd Elected to
the Board of Directors of Academic Consortium
for Integrative Medicine and Health**

The National Certification Commission for Acupuncture and Oriental Medicine (NCCAOM)[®] congratulates NCCAOM Board Chair, Dr. Iman Majd, on his election to the [Academic Consortium for Integrative Medicine and Health's](#) Board as an At-Large Director.

To read the full press release regarding Dr. Majd's election to the Academic Consortium for Integrative Medicine and Health's Board, [click here](#).

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NCCAOM Advocacy Update – Spring 2022



The NCCAOM® Advocacy team represents NCCAOM certification, Diplomates, and stakeholders by providing information to promote acupuncture services to state and federal policymakers, the U.S. Department of Health and Human Services (HHS), the Centers for Medicare & Medicaid Services (CMS), as well as other stakeholder groups.

Advocacy News

Support for H.R. 4803

[H.R. 4803, the Acupuncture for Our Seniors Act](#) is now bipartisan! Thanks for the work of the [NCCAOM and ASA advocacy team](#), U.S. Representative Brian Fitzpatrick (R-Pennsylvania) became the first Republican to co-sponsor H.R. 4803. Bipartisan support is critical to advancing legislation through Congress. Democratic and Republican support shows that Medicare recognition for acupuncturists is not a partisan issue but is instead about expanding access to evidence-based care.

Since its introduction in late July 2021, the NCCAOM has worked with the ASA to help increase awareness of, and support for, H.R. 4803 with the following initiatives:

- **Constituent Meetings:** The NCCAOM/ASA Advocacy team continue to schedule Congressional meetings with acupuncturists in Republican House Districts. If you receive an email about a meeting opportunity, say yes! You do not need policy experience—you simply need to share how H.R. 4803 affects your practice and your patients. You will receive training before the meeting and have everything you need to from the NCCAOM and the ASA. Hill meetings are a great way to help the NCCAOM and the ASA advance H.R. 4803!
- **Advocacy at Your Fingertips:** Through the NCCAOM/ASA grassroots platform, H.R. 4803 supporters can email and tweet their U.S. Representatives about this important bill by texting any of the following words to: **52886**
 - Acupuncture (Acupuncturists)
 - Student (Acupuncture Students)
 - Acupuncture Patient (Patients)
 - Senior Citizen (Seniors)
 - Acupuncture Ally (General supporters)
- **The Patient Testimonial Portal:** Patients' voices are a key part of advancing H.R. 4803. The NCCAOM/ASA Patient Testimonial Portal enables patients to tell Congress how acupuncture has helped them. [*The Patient Testimonial Portal*](#) information is available in English and Chinese and provides guidance on talking with your patients about this opportunity, privacy compliance, and instructions for collecting and submitting patient testimonials.
- **The NCCAOM/ASA H.R. 4803 Fact Sheet:** This resource (in English and Chinese) provides information about the bill for all audiences.
- **Acupuncture Today Contributions:** Each edition of *Acupuncture Today* features a column from the NCCAOM/ASA advocacy team and ASA/NCCAOM advocates about H.R. 4803, Medicare recognition, and the ways acupuncturists and allies can support this effort.
- **Town Halls:** The NCCAOM and ASA invite members of the profession to their town halls (held so far this year in February and April) for updates on H.R. 4803 and information about ways individuals can get involved as advocates.

The NCCAOM and the ASA are working together to continue to equip the profession with the resources to advance H.R. 4803. Look for more information on the many different ways you can get involved in the NCCAOM/ASA's grassroots efforts.

Medicare-Recognition (H.R. 4803) Background

NCCAOM Regulatory Comments

The NCCAOM Advocacy Represents You

The NCCAOM advocacy team works tirelessly to advocate for its diplomates—you. If there is an issue, challenge, or opportunity you would like to convey to the team, please do not hesitate to reach out!

Read more about the NCCAOM's advocacy efforts at the [NCCAOM Advocacy Page](#). Please contact the [NCCAOM Advocacy team](#) with any questions regarding the NCCAOM's Advocacy efforts and ways to get involved.

The NCCAOM Advocacy Team

NCCAOM Permanent Reinstatement Route Coming July 5, 2022



Background

The process of removing unnecessary restrictions for NCCAOM certification and recertification started back in August of 2019, when then incoming CEO Mina Larson called for creation of the Reinstatement Taskforce. The Taskforce was charged with developing a Reinstatement Route to NCCAOM Certification for former Diplomates that embodies best practices while maintaining National Commission for Certifying Agencies (NCCA) standards.

Time-Limited Temporary Solution

To continue to offer an opportunity to former Diplomates to return to active status while the Permanent Reinstatement Route was in development, the NCCAOM has created a temporary Reinstatement Route as more employers, hospitals and third-party payors now require NCCAOM certification. The time-limited Reinstatement Route was implemented on December 10, 2019. This time-limited Route allows former Diplomates to return to active status by demonstrating free and clear state acupuncture license and providing a proof of required number of continuing education credits earned since their NCCAOM Certification expiration date. Other general requirements for reinstatement such as a CNT Review Course and

Background Screening are outlined in the Step-by-Step process on our website at www.reinstatement-step-by-step. Instructions on how to submit an online application for Reinstatement are [available here](#). All steps of the Reinstatement process can be completed online from the convenience of applicant's home.

This time-limited temporary Reinstatement Route will close on June 30, 2022. Applications in process as of June 30, 2022, will be finalized if all requirements have been met. Any applicant who has not submitted all requirements as of June 30, 2022, will not be able to complete the reinstatement process.

New Permanent Reinstatement Route

On July 5, 2022, the New Permanent Reinstatement Route will become available for all former Diplomates in terminated status. Applicants for reinstatement via Permanent Route will have to complete the following:

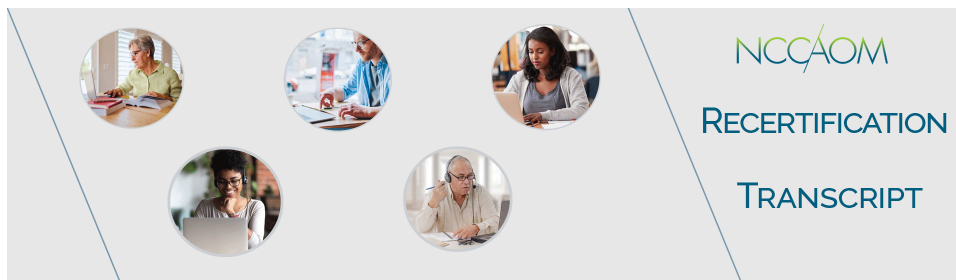
1. Satisfy Continuing Education requirements calculated based on each certification expiration date. All PDA/CEU coursework must be completed in the CORE category (AOM, ABT, BIO). This document will help in understanding the [CORE Categories](#). Applicants will report each course by providing all course information and uploading the certificate of completion.
2. Submit an [online application for Reinstatement](#). Application fees are due at the time the application is submitted to NCCAOM and calculated based on each certification expiration date. Safety, Ethics and CPR courses, a copy of an active acupuncture license and proof of a free and clear license must be uploaded during the application submission process.
3. Complete Background Screening via the NCCAOM's third party vendor.
4. Complete CNT Review: Acupuncture Safety Course and provide a verification of it to NCCAOM.
5. Pass Reinstatement Safety Evaluation assessment consisting of 50 various format questions. Applicants who fail the Safety Evaluation will have to take an additional 5 PDA points per each failed domain area and report it to their account for staff review and approval.
6. All applicants terminated 8 years or longer will have to pass a Reinstatement Final Assessment associated with the certification held: Acupuncture Final Assessment (50 questions), Chinese Herbology Final Assessment (50 questions) or Oriental Medicine Final Assessment (75 questions)). Final assessment is a mandatory requirement for all applicants terminated 8 years or more in addition to the reinstatement Safety Evaluation. Applicants who fail the Final Assessment will have to complete an additional 5 PDA points in each failed domain area,

report it to their account for staff review and approval and retake the Final Assessment.

7. Once all requirements for Reinstatement have been met including the Safety Evaluation (and Final Assessment for terminated 8 or more years), certification is finalized for active status.

The New Permanent Reinstatement Route is much more rigorous than the Recertification process, therefore, all active Diplomates are encouraged to keep the NCCAOM certification active by recertifying it every 4 years.

NCCAOM CE Banking Success



Offering continuing education credits is essential for many events. Since September of 2019, the NCCAOM has been working diligently with PDA Providers to automate the CE Reporting process and make NCCAOM Recertification for our certified Diplomates easier. We have perfected the art of regulating, tracking, and reporting PDA/CEUs for the live and virtual events. We formulated a solution – CE Banking, centered around providing valued attendees with continuing education credits that are reported to their NCCAOM Recertification Transcript on their behalf. These automatically reported credits translate into ease of recertification by minimizing manual CE reporting work and saving time and money.

As of today, we have CE Banking functionality turned on for all NCCAOM approved PDA Providers. That means that practitioners who take a PDA approved course should have:

1. PDA points reported directly to the Diplomate's NCCAOM Recertification Transcript (for certified Diplomates only).
2. Certificate of completion uploaded to the course attendee "My Learning" section.
3. Certificate of completion emailed to the course attendee.

However, with a CE Banking offering comes much responsibility for all – PDA Providers and course attendees. To guarantee proper CE Banking, all NCCAOM Diplomates must make sure their **First and Last name** as well as the **NCCAOM ID number** entered during the course registration process are the same as reflected in their NCCAOM certification account. Important to remember:

- Middle names/ professional designations/ titles should NOT be added to the First Name, Last Name fields and
- the NCCAOM ID# may contain 3 to 6 digits only and cannot contain any letters or characters. If you don't have an NCCAOM ID#, you should leave the field blank.

NCCAOM Emeritus-Retired Designation

The NCCAOM is indebted to its long-standing Diplomates who have devoted many years to the practice of acupuncture and herbal medicine and contributed immensely to the NCCAOM and the profession. The Emeritus-Retired designation allows Diplomates to stay involved with the AHM profession and continue their affiliation with NCCAOM.

General eligibility requirements for Emeritus-retired Designation: The following criteria must be met by the Diplomate to be awarded the Emeritus-Retired Designation status. The Diplomate:

1. Must have held active NCCAOM certification for a minimum of eight (8) years OR has become disabled and can no longer perform AHM tasks.
2. Is currently at active or inactive NCCAOM certification status; an NCCAOM Diplomate who has become disabled and was certified active or holding inactive status with the NCCAOM at the time of their disability.
3. Is no longer providing direct clinical care including acupuncture services, herbal treatments, or Asian Bodywork treatments; and
4. Is free and clear of all disciplinary actions.

An updated application for Emeritus-Retired Designation is coming soon. Stay Tuned.

There are only a few reasons why CE Banking may fail. The most common reason is improper course registration where the course registrant's information does not match any profile in the NCCAOM certification system. When this happens, the course attendee still receives a certificate of

completion and may report the course to their Recertification Transcript manually and then process the name change with the NCCAOM or course Provider to eliminate future CE Banking issues. Another reason why PDA Points for approved courses are not reported to the Diplomate Recertification Transcript is there is no open recertification cycle for a Diplomate. This may happen if certification is terminated, or recertification cycle is not opened yet.

We have received very positive feedback from many recertified Diplomates stating that CE Banking made the whole recertification experience very smooth, easy and fast. There is power in having a unified CE management tool that gives Diplomates what they need to ensure their continuing education from both a face-to-face and virtual event is being reported appropriately for the next certification renewal.

NCCAOM Volunteer Spotlight: Featuring Zonglan Xu, M.D. (China), Dipl. O.M. (NCCAOM)[®]

Some of NCCAOM's volunteers have served the organization for many years in varying capacities, on various committees, taskforces or panels or as an NCCAOM Board Commissioner. Their work often goes unseen by the public, but they are an integral part of our organization. In this newsletter we are featuring one of these dedicated and valued volunteers, Zonglan Xu.



Zonglan Xu has been a long-time serving volunteer for NCCAOM, initially as an exam item writer from mid-1990 to early 2000. She participated in NCCAOM item writing events for the Acupuncture exam, helped create the first Chinese Herbology exam, and served as an examiner for the Clean Needle Technique (CNT) course and Acupuncture with Point Location Exam. After serving two terms (8 years) on the Florida Board of Acupuncture, she returned as a Subject Matter Expert for the NCCAOM Acupuncture with Point Location Exam Development Committee in 2011, participated in the NCCAOM Job Analysis Panel and Biomedicine exam item writing workshops, and

served on the Board of Commissioners from 2013-2022. During her nine-year journey on the Board, she has held several positions, including Board Vice Chair, member of the Executive Committee, member of the Governance Committee, and Chair of the Eligibility Committee. She also participated in the PDA Advisory Panel and Chinese Herbal Compounding & Dispensing Taskforce, Professional Ethics and Disciplinary Committee (PEDC), Chinese Herbology Exam Development Committee, Council of Examination Development Committee Chairs, Exam Restructure Taskforce, and Reinstatement Taskforce.

Dr. Xu received her MD degree with specialization in traditional Chinese Acupuncture and Herbology from China in 1982. She has been an educator and practitioner of traditional Chinese Medicine in China and the U.S. for nearly 40 years. She is NCCAOM Board Certified in Oriental Medicine and a Florida Licensed Acupuncturist. Besides volunteering for NCCAOM and serving on the Florida Board of Acupuncture, she also served on the Board of Directors for the Florida Acupuncture Association, contributing countless hours to build and maintain high standards for the profession as well as to protect public safety.

Dr. Xu has authored/co-authored numerous publications on Acupuncture and Chinese Medicine in both China and the United States. Her Pocket Handbooks on Chinese Herbology have received worldwide praise by practitioners and students alike.

Besides dedicating herself to TCM education, which she taught in TCM colleges in both China and Florida, she also worked in the government sponsored Acupuncture Detoxification Program and led a successful private practice in Miami for nearly 30 years. She currently works part-time in an Integrative Medical Center in Tampa, Florida.

1. What motivated you to apply as a volunteer for the NCCAOM all those years ago?

I came to the United States in 1988 from China and was very excited to find out that I could be certified as an acupuncturist by passing the NCCAOM exams (known as NCCA at that time). While taking my exams in Seattle in 1990, I was so impressed watching the NCCAOM Board and staff doing their best to help all the candidates and promote the acupuncture profession. I made up my mind then that I must share my knowledge and skills to help promote this great healing art. A few years later I began serving as an item writer for an NCCAOM Exam Development Committee. I participated in exam writing events for acupuncture and helped with the initial creation of the

Chinese Herbology exam as well as worked as an examiner for a CNT course and Acupuncture Point Location Exam from mid-1990 to early 2000.

2. What kept you coming back as a volunteer?

I really enjoyed working with my fellow Diplomates and colleagues in a group setting to write and review the items for our exams. The intellectual stimulation and learning opportunities provided by working with so many intelligent minds trained from different parts of the world helped me grow professionally. It also enhanced my clinical skills. So, after serving eight years on the Florida Board of Acupuncture, I returned to join the Exam Development Committee for Acupuncture in 2011, participated in the NCCAOM JA Panel and Biomedicine exam item writing workshops, and began my service on the Board of Commissioner in 2013.

3. How have you observed growth in the NCCAOM as an organization throughout your years of serving?

I am very happy to see how NCCAOM evolved from being mainly focused on testing excellency and certification to being a national leader for the acupuncture profession in many aspects:

- Collaborating with national organizations and state professional associations, we have earned a unique occupational code from the U.S. Bureau of Labor Statistics (BLS).
- Working tirelessly with other professional organizations to obtain recognition for acupuncture from the Center for Medicare and Medicaid Services (CMS), and strive for inclusion of acupuncturists as providers in Medicare for our seniors;
- Successfully branding the National Board-Certified Acupuncturist at the federal and state levels for our Diplomates;
- Continuing to produce high quality and reliable exams complying with the National Commission for Certifying Agencies (NCCA) standards;
- And many other projects and tasks are on the way.....

I am very proud to be part of the team and seeing our accomplishments.

4. As you leave the Board of Commissioners after three terms (9 years), what is your fondest memory of your services?

I always enjoyed the Board meetings in which we shared our knowledge and experiences to fulfill our duty of promoting our profession and protecting the public. Many times, we strategized and made critical decisions under our mission to do the best for our Diplomates and the patients we care for.

I am grateful to serve as Chair of the Eligibility Committee to assist the Board and staff as gatekeeper, ensuring all applicants meet the qualifications to take the NCCAOM exams and be certified to practice safely. Our team is also in charge of making necessary policy changes for the certification process to benefit our applicants, candidates, and Diplomates.

As a Board liaison for the Chinese Herbology Exam Development Committee (CH EDC), I especially valued the opportunity to work with my fellow committee members to write, review and criticize each item and make it acceptable once we reached a consensus.

These memories and many other memorable moments working as a volunteer for NCCAOM will stay with me for the rest of my life.

5. What do you wish other people knew about the fields of Acupuncture and Herbal Medicine?

First, the community at large should know how Acupuncture and Herbal Medicine can help maintain and restore their health naturally. The Acupuncture and Herbal Medicine education and training programs are all accredited by national accrediting agencies which are approved by the U.S. Department of Education.

Second, NCCAOM provides valid, reliable, and rigorous examinations to ensure everyone meets the competency required to be certified and licensed to practice safely and ethically.

Third, law and policy makers, as well as the general public should understand that NCCAOM National Board-certified and State Licensed Acupuncturists are the most qualified practitioners to provide Acupuncture and Herbal Medicine services.

6. What might someone be surprised to know about you?

7. As a Chinese native, I served on the Board of Chinese Fellowship Association in the local Miami-Dade community and once co-hosted a grand ceremonious Chinese culture celebration event. As I was naturally shy growing up, I was even surprised myself that I did it. I also volunteered as a local interviewer for potential college students who were applying for admission to Washington University in St. Louis since I was a member of the Alumni and Parent Association. That was a very fun experience. **What do you do when you are not working?**

I enjoy walking, reading, listening to classical music, spending time with family and friends, and watching meaningful drama movies or TV series. As I am semi-retired, I spend much time caring for and entertaining my precious granddaughters, which is super joyful. I also would like to pick up a childhood interest in Chinese calligraphy as a hobby in my spare time to carry on a family tradition.

8. Anything else you would like to share?

I would like to close by saying how privileged I feel to serve on the NCCAOM Board/Committees and as a Subject Matter Expert (SME) for the Exam Development Committee. I am so thankful for these opportunities. This long journey as a volunteer has truly been fulfilling and rewarding. I have learned so much from my fellow Board/Committee members and NCCAOM staff. I want to encourage all my fellow Diplomates to get involved and volunteer with your NCCAOM organization. I also hope all my colleagues and the public understand the importance and value of National Certification, which represents a high standard set by the National Commission for Certifying Agencies (NCCA) governed by the Institute of Credentialing Excellence.

Together we can make a difference and deliver excellence.

**We hope you enjoyed this edition of the
NCCAOM Diplomate E-News You Can Use!**