



NCCAOM Student Webinar

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Questions were submitted at the live Webinar.

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[Webinar Recording](#)

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Question: When Can I start scheduling my exams?

Answer: All students can submit their application for NCCAOM certification 60 days before their official graduation date. These 60 days allow students to properly request their formal graduation transcript from the school and Clean Needle Technique (CNT) Certificate from CCAHM. When both documents received and approved by the NCCAOM staff, Candidate is approved to test and can schedule their exams with the Pearson VUE Testing Center.

Question: Where can I find the dates of registration for the Acupuncture with Point Location, Foundations of Oriental Medicine, and Biomedicine exams?

Answer: All NCCAOM exams are administered year-round at over 200 testing center locations. When a Candidate is approved to test, the exam approval information is sent to the Test Center and the Candidate will be able to schedule their exams directly with the Pearson VUE Test Center. All testing fees are paid directly to the Test Center by Credit Card at the time of scheduling.

Question: How can I reschedule the exam if I need to?

Answer: Candidates are encouraged to schedule their exams only when they are ready to test. Only three (3) free cancellation/rescheduling attempts are available for each module. After the 3rd cancellation/rescheduling attempt, the Candidate is no longer able to cancel/reschedule their exam and must appear for the exam appointment as scheduled. Otherwise, the exam appointment will go to “No Show”, and the candidate will forfeit the testing fee.

Question: What happens if I don't show up for my exam appointment?

Answer: If a Candidate does not show up for the exam appointment, the exam appointment will go to “No Show”, and the Candidate will forfeit the testing fee.

Question: What are the forms of Identification (ID) that are acceptable at the test center for check in?

Answer: Government issued ID with photo and signature. For more details, visit Pearson VUE website at: <https://home.pearsonvue.com/Clients/ICAEW/ID-Requirements.aspx>.

Question: The Name on the Government Issued ID must match Candidate's name on the Authorization to Test Letter. Does that include Middle Name/Initial?

Answer: Only First and Last Name must match, the Middle Name/Initial is not verified at the Testing center.

Question: What is NDA?

Answer: NDA stands for Non-Disclosure Agreement. As soon as the proctor logs a Candidate onto the computer, the Non-Disclosure Agreement (NDA) immediately appears on the computer screen and the Candidate's testing period has begun. The Candidate will be asked to read and accept the terms of the Non-Disclosure Agreement. **The Candidate MUST accept these conditions within the first 5 minutes; if terms are not accepted within the allotted time, the session will end and cannot be restarted. If the Candidate times out, he/she will lose the examination fee and will be required to reschedule.**

Question: What happens if I do not agree to Non-Disclosure Agreement (NDA)?

Answer: If terms are not accepted within the 5 minutes, the exam session will end and cannot be restarted. If the Candidate times out, he/she will lose the examination fee and will be required to reschedule.

Question: If I fail the exam, will it be recorded on my profile?

Answer: Yes, all exam attempts are recorded on the Candidate's profile.

Question: How many times I can take the exam?

Answer: All Candidates provided with five (5) attempts to pass each module with the initial application for certification. However, after a 5th unsuccessful attempt, the Candidate can request additional attempts.

Question: How soon can I retake the exam?

Answer: After an unsuccessful attempt, a Candidate may schedule their next exam appointment. However, there will not be any availability until after the 45 calendar days from the previous exam attempt date.

Question: Is it required to get a review class or any study in order to retake the exam?

Answer: All candidates receive 5 attempts to pass each exam module with the initial application for NCCAOM certification. No remedial education is required for attempts 1 through 5. However, after the 5th unsuccessful attempt, the Candidate is required to complete a minimum of 45 hours of an additional education in weak domain areas as one of the requirements to receive additional exam attempts.

Question: What is the cost for the online practice exams?

Answer: All information about Practice Exams including pricing is available at: <https://www.nccaom.org/certification/nccaom-practice-tests/>

Question: How long do I have to pass my exams?

Answer: The application for NCCAOM Certification is valid for four (4) years. All requirements for Certification (including passing of the exams) must be satisfied within the four (4) years of application validity time. If requirements are not satisfied, the application for certification expires and must be re-submitted by the applicant in order to complete all outstanding requirements.

Question: If I re-submit a new application, will I have to re-take all exams I already passed?

Answer: If certification is not completed, exams passed are valid for 12 years from the date they were taken, and CNT certificate is valid for six (6) years from the date it was completed. If the application is resubmitted and exams passed are still within 12 years from the date they were taken, they will not have to be re-taken. If the application is resubmitted and exams passed are more than 12 years old, they must be re-taken.

Question: When I look up bill HR 3133 on congress.gov, I do not see anything about acupuncture. Am I looking in the wrong place?

Answer: You have to enter HR 3133 2023 for the year the bill was introduced.
<https://www.congress.gov/bill/118th-congress/house-bill/3133#:~:text=H.R.3133%20-%20118th%20Congress%20%282023-2024%29%3A%20To%20amend%20title,Home%20%3E%20Legislation%20%3E%20118th%20Congress%20%3E%20H.R.3133.>