



Featured PDA Provider
Questions for the NCCAOM PDA Newsletter

TCMzone, LLC
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Q1: You became an NCCAOM PDA Provider in 2011. What inspired you to apply to become a PDA Provider?

A1: As a company with a 23-year history, we have a profound understanding of the challenges faced by acupuncturists in their daily lives in the United States. These professionals encounter a diverse range of illnesses, providing assistance to individuals with various health concerns. However, with the evolving times, Traditional Chinese Medicine (TCM) is also advancing.

In response to these changes, we aim to support acupuncturists in their quest for continuous learning by offering access to the latest and most effective TCM education. Our objective extends beyond merely meeting the annual requirements for license renewal. We aspire to create a platform that fosters genuine insights, personal growth, and a deeper understanding of the evolving landscape of TCM.

To achieve this, we have launched our CEU (Continuing Education Units) program, designed to provide a convenient and efficient way for acupuncturists to stay updated with the latest advancements in the field. We believe that through our program, practitioners can not only fulfill their licensing obligations but also experience professional development.

Q2: What would you tell someone who is thinking about applying to become a PDA Provider with NCCAOM?

A2: Before becoming an NCCAOM CEU Provider, we viewed it as a meaningful and honorable endeavor. However, this is no small feat, and would suggest you carefully consider all that is involved before taking this step. You need to consistently think about how to provide the most valuable clinical knowledge to participants. The understanding of CEU requirements for license renewal in various states is a crucial aspect of becoming a PDA provider. Proficiency in various computer technologies is indispensable to ensure the swift and accurate transmission of credits to participants. Patience is essential in addressing the myriad of questions and concerns students may present.



Therefore, before deciding to become a provider, we strongly recommend thoughtful consideration on whether you are truly prepared for the responsibilities and challenges that come with this role.

Q3: Why do you think PDA Providers are important to the acupuncture and Oriental medicine profession?

A3: PDA Providers are important because they are a primary source for professional development among students and licensed practitioners as well as fulfilling the mandatory requirement of acquiring PDA credits for license renewal. These programs are essential in building the community while helping practitioners build their career with more knowledge and education. The courses we offer and the knowledge we bring directly impact the development and growth of Traditional Chinese Medicine in the United States.

Q4: When was TCMzone started and how has it grown since its inception?

A4: TCMzone opened its doors to the healthcare community in 2000, supplying the first ever herbal granule formulas in what has become our signature individual packet dosage form in the U.S. This initial professional line was our Honso Kampo Japanese herbs. We partnered with one of the top GMP certified herbal manufacturers in Japan, manufacturing fixed, standardized Kampo granule formulas, and sponsoring continued worldwide research on their formulas to scientifically validate this medicine. TCMzone became a pioneer in the field of TCM by continuing these herbal research efforts, supplying our own formulas for U.S. clinical studies at reputable facilities throughout the country and providing these quality-backed herbs to U.S. practitioners. This type of dedication to validating the efficacy of Chinese herbal products is a standard that TCMzone continues today. As part of our efforts to provide the widest variety of highest quality herbs to U.S. practitioners, we expanded our professional herbal line to include more classical Chinese formulas and single herbs.

In 2008, we partnered with the #1 GMP certified manufacturer of granules in China to create our TCMzone brand of classical formulas and single herb granules. With our manufacturer’s commitment to quality, safety and purity we can ensure the superiority of our final products. This commitment shows from the initial stage of sourcing raw herbs for our products according to “Dao Di” principles (the finest herbs grown in specific geographic regions with attention to cultivation and processing techniques). Our processing and testing include HPLC and TLC methods to ensure consistency of products every time.

TCMzone is now one of the leading suppliers of professional herbal products in the U.S. TCMzone granule herbal products are used among some of the leading healthcare and education institutes such as Cleveland Clinic, Pacific College of Oriental Medicine,



Bastyr University, etc. We are proud to supply licensed healthcare professionals with the best in herbal medicine. TCMzone's commitment to excellence in their products and services is only matched by their commitment to their clients.

TCMzone is truly unique not only because of the outstanding quality of our products and committed team, but also because of you, our loyal customers who challenge yourselves and your patients to create their path to health.

Q5: A large facet of your company is quality control of herbal products. Why do you feel that this is an important focus for Chinese medicine as a whole?

A5: Chinese Medicine is known for its natural healing properties and to better ensure the safety of delivering a natural product to the consumer, quality control is essential. Because of the testing and quality control we have with our products, we have become a trusted source to practitioners and their patients.

Q6: Do you collaborate with Chinese medicine practitioners locally in Arizona, or have you traveled further to collaborate? If so, where is your favorite location?

A6: Yes, we do, we have collaborated with almost every state in the United States, and it's hard to say which one is our favorite because each place has provided us with memorable and enjoyable collaborative experiences.

Q7: What is your favorite Chinese herbal formula and why?

A7: Jade Windscreen is a favorite Chinese herbal formula. It can be widely used and a very effective formula made up of only three herbs that helps boost a person's Wei Qi or immune system. It is often used during allergy season as well as cold and flu season.