



PDA Provider Webinar Q & A 10-19-2021

Table of Contents

1. Can you repeat what kind of courses will be required for Permanent Reinstatement Route?	2
2. Which of these advertising services are free for state associations?	2
3. I heard that now you require additional education for additional exam attempts if candidate used initial 5 attempts. What kind of coursework is required?	2
4. Is there a sign up link for the Newsletter?	2
5. What if an attendee does not have an NCCAOM ID # as far as the diploma & ID Card?	3
6. Will we receive any stats on digital advertising, like click-through rates? or an ROI report?	3
7. Will there be a DEI mandatory PDA(s)?	3
8. We in CA have really benefited from the CA Route to NCCAOM certification. Many states boards of acupuncture were not able to update their state bylaws before the NCCAOM expired that CA Route program. Is NCCAOM willing to reinstate that CA Route program?	4
9. Are PDA attendees notified that their CE bank upload failed when the course is completed?	4
10. How many PDA for DEI? Is there a minimum like SA and ET?	4



1. Can you repeat what kind of courses will be required for Permanent Reinstatement Route?

The coursework for the Permanent Reinstatement Route is centered around the NCCAOM Recertification's Core Competency Section(s); the 2 hours of Safety, 2 hours of Ethics, and Core Competency coursework that are required for recertification (AOM, BIO, ABT, Patient Communication, Legal & Regulatory). Emphasis is strongly placed on Safety and AOM Biomedical aspects. For more information on what is considered under these topics, please refer to Professional Development Curricula in the [NCCAOM PDA Handbook](#) (pg. 12).

2. Which of these advertising services are free for state associations?

The PDA Department offers many discounts for state associations. For PDA approved courses, we offer a free flyer distribution via email to active Diplomates who reside within the immediate surrounding states of the association.

3. I heard that now you require additional education for additional exam attempts if candidate used initial 5 attempts. What kind of coursework is required?

The hours for additional education (formal or continuing education) varies depending on the type of exam and the number of failed attempts. However, please note these additional education subjects must be relevant to the specific failed exam module and areas of weakness. More information is listed on the [NCCAOM Exam Retake Policy page](#) where the candidate can use the Exam Retake Calculator to determine the exact requirements and education hours necessary for additional attempts.

4. Is there a sign up link for the Newsletter?

All PDA Providers are included on the Newsletter Distribution list by default. The PDA Newsletter is distributed to the Providers via email. The Newsletter is also posted under the 'Education' tab on the [PDA Publication page](#). Feel free to email the PDA staff at PDA@TheNCCAOM.org and we will be more than happy to assist in ensuring that the Provider is included on the email list.



5. What if an attendee does not have an NCCAOM ID # as far as the diploma & ID Card?

Regardless of the NCCAOM ID #, **all** NCCAOM PDA Certificates will be distributed to the attendee via email if the participant supplies his/her First and Last Name as well as their email address to the PDA Provider.

For the participant who is an NCCAOM Diplomate but does not supply their NCCAOM ID #, they will still receive a PDA Certificate via email. However, if their First name, Last Name and email address is not found in the NCCAOM database, the PDA Points are not automatically reported to their Recertification Transcript nor to their 'My Learning' page. The Diplomate can either:

- manually report the course and upload the PDA Certificate into their Certification account
- or
- reach out to the Provider and supply their correct NCCAOM ID #. The Provider will then distribute a new PDA Certificate so the system can automatically report the PDA Points and post the certificate to the 'My Learning' page for the Diplomate.

6. Will we receive any stats on digital advertising, like click-through rates? or an ROI report?

Unfortunately, the NCCAOM does not provide any reports on advertising for the Providers.

7. Will there be a DEI mandatory PDA(s)?

The NCCAOM is currently investigating the potential possibility of including Diversity, Equity, and Inclusion in the Core Competencies for Recertification. More information to follow in the coming months!



8. We in CA have really benefited from the CA Route to NCCAOM certification. Many states boards of acupuncture were not able to update their state bylaws before the NCCAOM expired that CA Route program. Is NCCAOM willing to reinstate that CA Route program?

The approval of the CA Route by NCCAOM’s accrediting agency, the National Commission for Certifying Agencies (NCCA), was for a time limited period. Therefore, the NCCAOM will not be able to re-open the CA Route to Certification.

9. Are PDA attendees notified that their CE bank upload failed when the course is completed?

The Diplomate is not notified that their CE Banking upload failed. However, the content of the email informs the Diplomate to check their NCCAOM Recertification Transcript each time they have completed a course. Ultimately, it is the Diplomate’s responsibility to verify and ensure successful CE Banking.

10. How many PDA for DEI? Is there a minimum like SA and ET?

The NCCAOM is currently investigating the potential possibility of including Diversity, [Equity](#), and Inclusion in the Core Competencies for Recertification. More information to follow in the coming months!